To DIGIMAX S.r.l.

Date of issue: December 03, 2019

Citizen Electronics Co., Ltd.

Subject: Notification of change of the material for substrate for tactile switches

Dear Sir/ Madam.

Thank you for your continued support.

This is a notification that Citizen Electronics Co., Ltd. will change the manufacturer of a raw material as below. We ask you for your kind understanding.

Details of change

We will change the manufacturer of a raw material (FR-4) for substrate for tactile switches.

Current manufacturer: Panasonic Corporation

New manufacturer: Nan Ya Plastics Corporation (Taiwan)

Reasons for change

Panasonic (Koriyama Factory), the manufacturer of FR-4, which is the core material for the resin substrate used in our products, was severely damaged by a flood caused by the Typhoon No.19. Ever since, the factory has stopped operation and is unable to supply us with the material. As of now, Panasonic is not sure when it can resume supply. In order to continue production and sales of products, we have decided to change the manufacturer.

Target product

LS8 Series

Timing of change

The shipment of goods incorporating the new material is expected to start from end of FEB 2020, as the inventory of the current substrate is consumed.

Product specification

No change

We appreciate your kind understanding.